

## **Job Description**

### **Intensive Case Manager**

Exodus Refugee Immigration Inc. is seeking a full-time Intensive Case Manager to ensure that Exodus clients are connected to affordable and culturally competent services that meet their needs.

**Essential Duties:** Through coaching, education and referrals, the Intensive Case Manager ensures that clients gain the skills, knowledge and resources necessary to access medical and mental health services.

The Intensive Case Manager documents services in accordance with the expectations outlined in the Case Management program and Exodus policies and procedures. The Intensive Case Manager will also assist clients with applying for disability as needed. He or she maintains regular and consistent contact with the refugee(s), assesses and monitors refugee needs and goals, and advocates on behalf of refugees to guarantee that their needs are met. The Case Manager will also collaborate with and provide education to area service providers and refugee communities.

#### **Qualifications:**

- Must possess a bachelor's degree in social work or related field or have equivalent experience.
- Fluency in Arabic, Burmese, Kinyarwanda, or Swahili preferred, but not required.
- Case management experience and prior work in multi-cultural settings preferred.
- Must have a valid Indiana driver's license and insurance.

Position is full-time with salary range starting at \$31,000 with 401(k) and Health options.

To apply, email cover letter and resume to Megan Hochbein at [mhochbein@exodusrefugee.org](mailto:mhochbein@exodusrefugee.org). Please no phone calls or walk-ins. Resumes will be accepted until the position is filled.